What is W.I.R?

W.I.R stands for ‘Work and Integration for Refugees’. The Ministry of Labour, Social, Family Affairs and Integration (Behörde für Arbeit, Soziales, Familie und Integration), the Hamburg Employment Agency (Agentur für Arbeit Hamburg), and Jobcenter team.arbeit.hamburg work together for W.I.R. We want to help you get a job or vocational training; we do this by cooperating with the Hamburg Professionals’ Network (Hamburger Fachkräfte netzwerk) and other career-oriented providers in Hamburg.

Who is W.I.R for?

W.I.R is targeted towards:
- refugees with a residence permit who are new in Jobcenter team.arbeit.hamburg and have recently applied for assistance,
- asylum seekers and persons with exceptional leave to remain who have come from unstable countries with good prospects of staying in Germany – even on an individual basis – if they are new clients in Agentur für Arbeit (Hamburg Employment Agency).

To receive an appointment in W.I.R clients must
- be at least 25 years old,
- have professional competencies and previous experience that make it possible for them to do skilled work and
- be interested in receiving support for developing professional opportunities together with us.

How to get to W.I.R?

You can contact W.I.R via the
Team Flucht und Asyl
Agentur für Arbeit
Norderstraße 105
20097 Hamburg
Hamburg, Mitte-625-Vermittlung@arbeitsagentur.de
There are different organisations in Hamburg that can help you on your path to employment and vocational training:

• Hamburg Employment Agency (Agentur für Arbeit hamburg)
• Jobcenter team.arbeit.hamburg
• W.I.R – work and integration for refugees
• Youth Employment Agency (Jugendberufsagentur) if you are under 25 years old

When you first arrive in Hamburg, you will be guided to the one responsible for you at the arrival centre ( Ankunftszenrum) in Rahlstedt.

Have you been in Hamburg for some time now but haven’t visited the Employment Agency or Jobcenter yet? Then please contact:

Team Flucht und Asyl
Agentur für Arbeit
Norderstraße 105, 20097 Hamburg
Opening hours:
Monday to Thursday 08:00-15:00 h
Friday 13:00-15:00 h

You can visit us without appointment or arrange an appointment by e-mail:
Hamburg.Mitte-625-Vermittlung@arbeitsagentur.de

Important:
Please bring all the necessary documents to this appointment. The service at the Team Flucht und Asyl at the Employment Agency will tell you which ones you need.

Of course, your data will be treated confidentially.

Step 1
At the Team Flucht und Asyl you will receive initial advice and we will transfer you to the correct organisation. If you qualify for W.I.R, we will record your data and you will be given an appointment for a detailed advice session at W.I.R. Please only come to W.I.R if you have an appointment.

Step 2
At W.I.R, we will talk with you about your professional skills and prospects:
• Did you complete secondary school?
• What languages do you speak?
• Have you had vocational training?
• Do you have work experience?
• What are your professional goals and prospects in Germany?
• How can we support you in finding vocational training or a job?

We’ll also discuss your living situation. For example:
• Do you have a family?
• How is your health?
• What is your residency status?

Step 3
Together with you, we will plan the next steps. This could be:
• an internship in a company,
• a German language course,
• checking to see if your education is compatible with German education,
• vocational training or higher education,
• an additional professional qualification,
• a work position,
• health care,
• support for your family,
• advice on foreigners’ rights,
• other support related to your living situation.

Step 4
The W.I.R supports you in finding suitable vocational training, work and/or internships. W.I.R also advises you on enrolling in higher education.