

Information

District Offices' Customer Service Centers

Opening hours district offices

Online appointment booking: www.hamburg.de/kundenzentrum

Online information service: www.hamburg.de/behoerdenfinder

Visits only with appointment

Information and appointment booking: HamburgService at 040/115

District Office Hamburg-Mitte

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Hbg.-Mitte Caffamacherreihe 1-3 20355 Hamburg kundenzentrum@hamburg-mitte.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Hbg.-Mitte Foreigners Affairs Caffamacherreihe 1-3 20355 Hamburg auslaenderangelegenheiten@hamburg-mitte.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Finkenwerder Butendeichsweg 2 21129 Hamburg kundenzentrum-wilhelmsburg@hamburg-mitte.hamburg.de	closed	closed	8 am – 2.30 pm	11.30am – 6 pm	closed
Customer Service Center Billstedt Öjendorfer Weg 9 22111 Hamburg kundenzentrum-billstedt@hamburg-mitte.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Billstedt Foreigners Affairs Öjendorfer Weg 9 22111 Hamburg auslaenderangelegenheiten-billstedt@hamburg-mitte.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Wilhelmsburg Mengestr. 19 21107 Hamburg kundenzentrum-wilhelmsburg@hamburg-mitte.hamburg.de	8 am – 2.30 pm	11.30 am – 6 pm	closed	closed	8 am - noon



Hamburg Welcome Center, Süderstraße 32b, 20097 Hamburg

www.welcome.hamburg.de

www.facebook.com/hamburgwelcomecenter



Information

District Offices' Customer Service Centers

District Office Altona

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Altona Ottenser Marktplatz 10 22765 Hamburg kundenzentrum@altona.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Altona Foreigners Affairs Platz der Republik 1 22765 Hamburg auslaenderangelegenheiten@altona.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Blankenese Sülldorfer Kirchenweg 2a 22587 Hamburg kundenzentrum-blankenese@altona.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm

District Office Eimsbüttel

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Eimsbüttel Grindelberg 62 - 66 20144 Hamburg kundenzentrum@eimsbuettel.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Eimsbüttel Foreigners Affairs Grindelberg 62 - 66 20144 Hamburg Tel. Auskunft: 040 / 4 28 01 – 28 19 auslaenderangelegenheiten@eimsbuettel.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Lokstedt Garstedter Weg 11 22453 Hamburg kundenzentrum-lokstedt@eimsbuettel.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm



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Information

District Offices' Customer Service Centers

District Office Hamburg-Nord

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Hbg.-Nord Lenhartzstr. 28 20249 Hamburg kundenzentrum@hamburg-nord.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Hbg.-Nord Foreigners Affairs Kümmellstr. 7 20249 Hamburg auslaenderangelegenheiten@hamburg-nord.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Barmbek- Uhlenhorst Poppenhusenstr. 6 22305 Hamburg kundenzentrum-barmbek-u@hamburg-nord.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Langenhorn Langenhorner Markt 7 22415 Hamburg kundenzentrum-langenhorn@hamburg-nord.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm



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Information

District Offices' Customer Service Centers

District Office Wandsbek

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Wandsbek Schloßstr. 60 20041 Hamburg kundenzentrum@wandsbek.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Wandsbek Foreigners Affairs Schloßstr. 60 20041 Hamburg Contact for appointments: Phone: +49 40/ 4 28 81 – 28 17 Mo-Fr 9-11 am Auslaenderangelegenheiten@wandsbek.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Bramfeld Herthastr. 20 20179 Hamburg kundenzentrum-bramfeld@wandsbek.hamburg.de	closed	10 am – 6 pm	8 am – 3 pm	8 am – 12 pm	8 am - 2.30 pm
Customer Service Center Alstertal Wentzelplatz 7 22391 Hamburg kundenzentrum-alstertal@wandsbek.hamburg.de	7.30 am – 1.30 pm	9 am – 6 pm	7.30 am – 1.30 pm	9 am – 6 pm	7.30 am – 1.30 pm
Customer Service Center Rahlstedt Rahlstedter Str. 151 22143 Hamburg kundenzentrum-rahlstedt@wandsbek.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Walddörfer Eulenkrußstraße 55 22359 Hamburg kundenzentrum-walddoerfer@wandsbek.hamburg.de	10 am – 6 pm	closed	closed	closed	closed

District Office Bergedorf

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Bergedorf Weidenbaumsweg 21 (Eingang A) 21029 Hamburg kundenzentrum@bergedorf.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Bergedorf Foreigners Affairs * Weidenbaumsweg 21 (Eingang A) 21029 Hamburg Contact for appointments: Phone: +49 40 / 4 28 91 – 21 73 Mo - Do 08. Am – 3 pm auslaenderangelegenheiten@bergedorf.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm

* by appointment only



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Information

District Offices' Customer Service Centers

District Office Harburg

	Mo	Tue	Wed	Thurs	Fr
Customer Service Center Harburg Harburger Rathausforum 3 21073 Hamburg kundenzentrum-harburg@harburg.hamburg.de	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Center Harburg Foreigners Affairs Harburger Rathausforum 3 21073 Hamburg auslaenderangelegenheiten@harburg.hamburg.de	8 am – 12 pm 1 pm – 4 pm	7 am – 12:30 pm	8 am – 12 pm 1 pm – 4 pm	1:30 pm – 7 pm	8 am – 1 pm
Customer Service Center Süderelbe Neugrabener Markt 5 21149 Hamburg kundenzentrum-suederelbe@harburg.hamburg.de	8 am – 3 pm	9 am – 6 pm	closed	8 am – 4 pm	7 am – 1 pm
Central register matters Harburger Rathausforum 3 21073 Hamburg einwohnerregister@harburg.hamburg.de	8 am – 4 pm	8 am – 1 pm	8 am – 1 pm	8 am – 4 pm	closed

Ministry of the Interior, Migration Office

	Mo	Tue	Wed	Thurs	Fr
Hamburg Welcome Center* Süderstraße 32b 20097 Hamburg	8 am – 5 pm	8 am – noon	8 am – noon	8 am – 6 pm	7 am – noon

*Appointments via email to professionals@welcome.hamburg.de

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