

Information

District Offices' Customer Service Centres

Online appointment booking: www.hamburg.de/kundenzentrum

Online information service: www.hamburg.de/behoerdenfinder

Information and appointment booking: HamburgService at 115 or 040 / 42828 – 0

District Office Hamburg-Mitte

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Hbg.-Mitte Steinstraße 1 20095 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Hbg.-Mitte Foreigners Affairs Klosterwall 2 20095 Hamburg	8 am – 4 pm	8 am – 4 pm	closed	8 am – 4 pm	closed
Customer Service Centre Finkenwerder Butendeichsweg 2 21129 Hamburg	closed	closed	8 am – 2.30 pm	closed	closed
Customer Service Centre St. Pauli Simon-v.-Utrecht-Str. 4a 20359 Hamburg	8 am – 4 pm	7 am – 1 pm	8 am – 2 pm	8 am – 6 pm	closed
Customer Service Centre Billstedt Öjendorfer Weg 9 22111 Hamburg	7.45 am – 4.15 pm	7 am – 1 pm	closed	7.45 am – 6 pm	7.45 am – 1 pm
Customer Service Centre Billstedt Foreigners Affairs Öjendorfer Weg 9 22111 Hamburg	8 am – 4 pm	8 am – 1 pm	closed	8 am – 4 pm	closed
Customer Service Centre Wilhelmsburg Mengestr. 19 21107 Hamburg	8 am – 2.30 pm	11.30 am – 6 pm	closed	closed	closed
Hamburg Welcome Center* Adolphsplatz 1 20457 Hamburg	8 am – 5 pm	8 am – noon	8 am – noon	8 am – 6 pm	7 am – noon

* Only with appointments by info@welcome.hamburg.de

Information

District Offices' Customer Service Centres

District Office Altona

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Altona Ottenser Marktplatz 10 22765 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Altona Foreigners Affairs Platz der Republik 1 22765 Hamburg	7.30 am – 4 pm	7.30 am – noon	7.30 am – noon (Passport affairs and appointments only)	7.30 am – 4 pm	closed
Customer Service Centre Blankenese Sülldorfer Kirchenweg 2a 22587 Hamburg	7 am – 2 pm	8 am – 6 pm	closed	7 am – 3 pm	8 am – 1 pm

District Office Eimsbüttel

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Eimsbüttel Grindelberg 62 - 66 20144 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Eimsbüttel Foreigners Affairs Grindelberg 62 - 66 20144 Hamburg	8 am – noon	8 am – noon	8 am – noon	8 am – noon	8 am – noon
Customer Service Centre Lokstedt Garstedter Weg 11 22453 Hamburg	8 am – 4 pm	7 am – 2 pm	8 am – 2 pm	9 am – 6 pm*	closed

District Office Hamburg-Nord

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Hbg.-Nord Lenhartzstr. 28 20249 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Hbg.-Nord Foreigners Affairs * Kümmellstr. 7 20249 Hamburg	Personal arrangement of appointments: Mo – Thurs 8 am – noon by phone: 040 / 42804-2981				
Customer Service Centre Barmbek-Uhlenhorst Poppenhusenstr. 6 22305 Hamburg	8 am – 4 pm	7 am – 1 pm	9 am – 11 am	9 am – 6 pm	8 am – 1 pm
Customer Service Centre Langenhorn Langenhorner Markt 7 22415 Hamburg	8 am – 3 pm	8 am – 6 pm	closed	8 am – 4 pm	8 am – 1 pm

* by appointment only

Information

District Offices' Customer Service Centres

District Office Wandsbek

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Wandsbek Schloßstr. 60 20041 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Wandsbek Foreigners Affairs Schloßstr. 60 20041 Hamburg	8 am – 4 pm	9 am – 6 pm	closed	7 am – 4 pm	closed
Customer Service Centre Bramfeld Herthastr. 20 20179 Hamburg	11.30 am – 4 pm	8 am – 2.30 pm	closed	closed	closed
Customer Service Centre Alstertal Wentzelplatz 7 22391 Hamburg	7.30 am – 1.30 pm	9 am – 6 pm	7.30 am – 1.30 pm	9 am – 6 pm	7.30 am – 1.30 pm
Customer Service Centre Rahlstedt Rahlstedter Str. 151 22143 Hamburg	7 am – 3 pm	closed	7.30 am – 2.30 pm	8.30 am – 6 pm	7.30 am – 1 pm
Customer Service Centre Walddörfer Eulenkrogstraße 55 22359 Hamburg	closed	closed	closed	11 am – 6 pm	11 am – 4 pm

District Office Bergedorf

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Bergedorf Weidenbaumsweg 21 (Eingang A) 21029 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Bergedorf Foreigners Affairs * Weidenbaumsweg 21 (Eingang A) 21029 Hamburg	Appointment booking: by phone: 040/428 28-0 or 040/428 91 2173 by mail: Ausländerabteilung@bergedorf.hamburg.de				

* by appointment only

Information

District Offices' Customer Service Centres

District Office Harburg

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Harburg Harburger Rathausforum 3 21073 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Harburg Foreigners Affairs Harburger Rathausforum 3 21073 Hamburg	8 am – 4 pm	7 am – 2 pm	closed	8 am – 4 pm	closed
Customer Service Centre Süderelbe Neugrabener Markt 5 21149 Hamburg	8 am – 3 pm	9 am – 6 pm	closed	8 am – 4 pm	7 am – 1 pm
Central register matters Harburger Rathausforum 3 21073 Hamburg	8 am – 4 pm	8 am – 1 pm	8 am – 1 pm	8 am – 4 pm	closed

Date: 09.04.2018